



**Maharashtra Academy of Engineering and
Educational Research's**

**MIT Arts, Commerce and Science College, Alandi
(D) – 412 105.**

<Grievances Received & Resolved>

<2014-2015 to 2018-2019>

Student Grievance Redressal Report

19-Jan-2018

This is with respect to the grievance communicated by the students through suggestion box regarding behavior of the library staff.

Members of the SGRC and Principal Sir had a talk with library staff regarding this.

Conveyed them that, it is expected from library staff to understand the need of newly admitted students and make them aware of rules and regulations of library in proper way.

There was a little misunderstanding by both the sides, which is cleared by discussion.



Mrs. Akshada Kulkarni

Co-ordinator



Dr. B. B. Waphare

Chairman

Members:

Mr. Sunil Mahajan



Mr. Sharad Kadam



Mrs. Manasi Atitkar



Student Grievance Redressal Report

Date: 5th October 2018

This is with respect to the grievance communicated by the students through Class Teacher regarding unhygienic atmosphere in the classroom due to water leakage from windows and rats coming in the classroom.

Members of the SGRC and Principal Sir had a talk with infrastructure in-charge regarding water leakage and it got resolved immediately.

Since college premise is surrounded by farm and is nearby River Indrayani, there is a presence of different types of reptiles and insects. So instructions for Rodent control, Rat Trap has been given to the concerned personnel. Also it is assured that it will be a regular periodic activity.



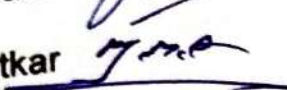


Mrs. Akshada Kulkarni
Co-ordinator



Dr. B. B. Waphare
Chairman

Members:

Mr. Sunil Mahajan 
Mr. Sharad Kadam 
Mrs. Manasi Atitkar 



Student Grievance Redressal Report

Date: 15th Feb 2019

This is with respect to the grievance communicated by the students anonymously through suggestion box regarding basketball ground.

Principal Sir had a talk with infrastructure in-charge regarding the grievance and instructed for preparing the ground at the earliest which was delayed as construction work is going on.



Mrs. Akshada Kulkarni

Co-ordinator



Dr. B. B. Waphare

Chairman



Members:

Mr. Sunil Mahajan 

Mr. Sharad Kadam 

Mrs. Manasi Atitkar 

MIT Arts, Commerce & Science College, Alandi (D), Pune

Report of WGC Committee

Date: 14/2/2015

To,
The Principal,
MIT ACSC,
Alandi(D),
Pune-412105

Subject: - Report of complaint received by Ms. Snehal Mahale. Student of SYBCA

Respected Sir,

As per the complaint received by Ms. Snehal Mahale, student of SYBCA on 6/2/2015
Committee took the following actions to solve the grievance:-


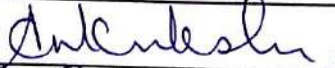

1. The Head of the department along with WGC Coordinator of the college approached the shopkeeper and tried to understand exactly what happened and same is communicated to the principal.
2. The committee had decided to send two college students (i.e. her classmates) along with her for a few days to drop at her place.
3. The College gave her moral support.
4. College helped her to recover from depression.

After taking above actions her fears subsided and the attitude of looking at her life remain positive.


Mayuri Bapat
Convenor
WGC Committee


14/02/2015

Following committee members along with Head of Computer Application were present during the meeting:-

Mrs. Akshada Kulkarni	-HOD(BCA)	
Mrs. Aakanksha Landge	- Member	
Mrs. Aparna Khade	- Member	
Mrs. Sangita Birajdar	- Member	